

## Food Allergies and Special Dietary Needs



### Our Policy

The Pnoe Breathing Life, as part of MK Hotel Collection is committed to offering a wide range of food options for our Guests. We provide menu selections for Guests of all ages who seek well-balanced meals, snacks and beverages. We also offer options to those with lifestyle dining requests or special dietary requests. Guests should make a note of any special dietary requests at the reception or at the Maître d' Hotel, please do not hesitate to make a remark at the time of booking an a la carte restaurant, our Chef would be more than happy to create a menu just for you. Guests may also speak with the Service Manager upon arrival at the Resort.

Whether dining at the main restaurant or any other of the two remain restaurants, Guest food allergy or intolerance requirements will be addressed when brought to our attention.

### General Information

The MK Hotel Collection will use reasonable efforts to prevent the introduction of the allergen of concern into the food through close attention during our sourcing, preparation and handling processes. However, it is ultimately up to the Guest to use his or her individual discretion to make an informed choice regarding whether to order any items. The MK Hotel Collection cannot guarantee that allergens may not have been introduced during another stage of the food chain process or, even inadvertently, during preparation. We do not have separate kitchens to prepare allergen-free items or separate dining areas for Guests with allergies or intolerances.

Guests with food allergies or intolerances are allowed to bring food items into the resort as long as they have made a notice by their reservation form.

For Guests who have items that need to be refrigerated, they should ask the Front Desk Staff Members to have a second refrigerator placed in the room.

### Metabolic Disorders/Multiple Allergies

Guests with requests associated with the list on the left should contact the reservations department **at least 14 days prior to arrival** in the hotel and after booking all dining arrangements for the entire visit:

- Allergy or intolerance *not listed* above under Common Food Allergies
- PKU
- Metabolic disorders
- A single guest with multiple allergies/intolerances or multiple guests with allergies/intolerances within the same party

*The restaurants will do their best to accommodate guest dietary requirements but cannot guarantee they will be able to meet all requests.*